



21 CLETS, LLC
- Creating realistic and relevant training -



DE-ESCALATION

Do you have all the tools necessary for effective contact with the public in a heightened situation?

21 CLETS, LLC training will guide communications staff, law enforcement, and all public safety through an understanding of how the principles of de-escalation can result in improved decision-making, reduction in situational intensity, and generation of outcomes with greater voluntary compliance. You will be taught how to overcome difficult scenarios through a number of exercises designed to get you prepared prior to an incident. Additionally, you will be given tools to assist you in identifying resources in your community to think about how you may develop relationships before an incident - to shake hands before, rather than point fingers after. De-escalation training will challenge you to think about your own biases, beliefs and values to help you work through a stressful incident.

Date:

June 12, 2024
0800-1700 hours

Location

1681 East Monte Vista Avenue,
Vacaville, Ca. 95688

Instructed by:

Mel Roberts

Registration \$125.00

P.O.S.T. control #1382-20798-023-002

Go to **www.21clets.com** and register online today!

